香港UNIQLO官方網絡旗艦店商品退換貨政策
1.須持有UNIQLO正本收據。快遞配送 / 自提點訂單可於出貨日起30天內進行退換貨，而門店自提訂單則可於收貨日起30天內進行退換貨。
2.退換貨品必須未經清洗、穿著或使用，保持全新、完整及整潔狀態，其吊牌尚未剪下並連同原包裝（如有）。嬰兒商品必須保持未經開啟。
3.所有已修改的商品、折價瑕疵品、海外貨品和購物紙袋均不設退換。
4.除非商品品質有問題，所有曾經換過的商品不設退貨。
5.快遞配送 / 自提點 / 門店自提訂單不接受退貨到門店。顧客如需退貨，必須先於網上申請，審批後顧客需自費將商品寄回至倉庫進行退貨手續。如因品質問題而需要進行退貨，我們將承擔相關之運費。
6.快遞配送 / 自提點訂單可於任何一間UNIQLO港澳門店更換任何商品，無須網上申請。如果顧客於門店進行換貨，則可以將商品換為任何商品(不限於為同一商品編號的商品換成其他顏色與尺寸)。如所換商品的金額低於原本商品的金額，差額恕不退還。快遞配送 / 自提點訂單如需網上換貨，必須先於網上申請。網上換貨僅適用於更換相同商品編號的其他顏色與尺寸的商品。審批後顧客需自費將商品寄回至倉庫進行換貨手續。如因品質問題而需要進行換貨，我們將承擔相關之運費並承擔將換貨商品從倉庫寄到您指定郵寄地址的運費。
7.門店自提訂單可於任何一間UNIQLO港澳門店進行換貨，無須網上申請。如果顧客於門店進行換貨，則可以將商品換為任何商品(不限於為同一商品編號的商品換成其他顏色與尺寸)。如所換商品的金額低於原本商品的金額，差額恕不退還。
8.使用UNIQLO優惠券後退貨，退款額需扣除優惠券金額。優惠券將不獲補發。
9.消費時若有贈送任何優惠券、贈品等，退換貨時須一併退回。
10.若有任何爭議，UNIQLO HONG KONG, LIMITED ("UNIQLO")保留最終的決定權。

UNIQLO Hong Kong Official Online Flagship Store Product Refund & Exchange Policy
1.Original receipt is needed for product refund and exchange. For Delivery / Pick up point orders, products can be refunded and exchanged within 30 days of the order dispatch date. For Store pick up orders, products can be refunded and exchanged within 30 days of the order receipt date.
2. Products can only be refunded or exchanged provided that they have been unwashed, unworn or unused, and are in their original selling conditions with all tags and packing (if applicable) intact; packaging of baby products must never have been opened.
3.Altered items, discounted defective items, overseas items and paper shopping bags could not be refunded nor exchanged.
4.Any product that has been exchanged cannot be refunded unless there is product quality problem.
5. For Delivery / Pick up point orders / Store pick up orders, items purchased cannot be returned to a store for a refund. If you want to return the item(s), an online application is required. Within 7 days after the approval of your application, you need to ship the item(s) to our warehouse at your own cost. If you need to return the item(s) due to quality issues, we will bear the shipping fee for the returns.
6.For Delivery / Pick up point orders, item(s) purchased can be exchanged for any item(s) in any UNIQLO store in Hong Kong & Macau, online application is not required. For items exchanged at store, they can be exchanged for any items (not limited to items of the same item code). The difference will not be refunded if the price of the exchanged item is lower than the original one. For Delivery / Pick up point orders, item(s) purchased can be exchanged online with an online application. Such online exchange is only available for exchange of other colour or size of the same item code. After approval of your application, you should ship the item(s) to our warehouse at your own cost. If you need to exchange the item(s) due to quality issues, we will bear the shipping fee for the exchanges and the cost of shipping the item(s) from our warehouse to your designated mailing address.
7.For Store pick up orders, item(s) purchased can also be exchanged for any item(s) in any UNIQLO store in Hong Kong & Macau, online application is not required. For items exchanged at store, they can be exchanged for any items (not limited to items of the same item code). The difference will not be refunded if the price of the exchanged item is lower than the original one.
8.With regard to refund of purchases involving UNIQLO coupons, the refund amount will be deducted by the coupon amount. Coupons will not be re issued.
9.Any coupons or gifts accompanied by the products shall be returned upon exchange or refund.
10.If there is any dispute, UNIQLO HONG KONG, LIMITED ("UNIQLO") reserves the right of final decision.